Technical Support

Monday to Friday: 8:00am – 4:30pm
Student Evening Support 4:30pm – 7:30pm (Fall and Winter terms only)

Contact

CCT Main Office  x22761  equipbkg@mcmaster.ca Classroom Issues, Inquiries and Bookings

Technicians

Kevin Andrews  CNH, DSB, IWC, KTH, TSH
Dash Gonsalves  HH, LRW, LS, MDCL, T34, UH
Chris Robinson  ABB, ETB, HSC, ITB, PC, T13
Ted Shaw  BSB, JHE, GS
Carlie Soares  Campus Back Up

Classroom Directory

Check out the Classroom Directory: (https://library.mcmaster.ca/cct/classroom-directory)

This directory is updated regularly. It provides a list of classrooms, including photos and descriptions of each classroom, as well as the available A/V equipment.

Please note: Only Registrar controlled classrooms are supported by CCT.

Booking Equipment

Make sure you book equipment you wish to use so we can make sure it’s available when you need it, especially for evening classes. The equipment booking form can be found at (https://library.mcmaster.ca/services/event-support)

Please note: We do not provide portable computers or laptop adapters/dongles.

Access Codes & Lock Combinations

Access codes, in-class computer usernames/passwords and lock combinations have not been changed this year. All permanent equipment is controlled from a Black Box on the wall, an AV Closet or a Podium. You will receive the combination by return e-mail when you book your equipment. Lock combo: 4513

Lecture Capture

Want to capture your lecture so that students can access it later through A2L?

A list of classrooms with this technology and instructions on scheduling this service can be found here: (https://library.mcmaster.ca/services/lecture-capture)